



## TentCraft Tent Care & Maintenance Tips

Every TentCraft product is built tough, but that doesn't mean that some simple preventative maintenance isn't needed from time to time. We want your TentCraft purchase to be with you for the longest time possible, so we've highlighted below some light care tips to extend the life of your product for years and years.



### CLEANING & MAINTENANCE

Weather at outdoor events is often unpredictable and over-time will naturally cause dirt to collect on your tent. Every tent substrate (canopy material) depending on the frequency of use will require some necessary cleaning. Use a soft non-abrasive sponge, lukewarm water and an all-purpose soap (we like Simple Green or Dawn Dish Soap the best) to clean tent canopies, back walls and media walls.

We've found keeping the canopy on the frame, extending the legs outward but not popping the tent up, will allow you the right reaching area to gently scrub dirty areas of the tent canopy.

Rinse thoroughly and DRY COMPLETELY. There is no such thing as too much drying time. In fact, it's the most important rule. NEVER store your tent when wet. Storing your tent when wet can result in a number of significant issues ranging from funky smells to damaging the water resistant and UV coatings. Just don't risk it. A neglected tent canopy will not be covered under our warranty and will be a candidate for replacement.



### FRAME MAINTENANCE

Your frame has been battle-tested to withstand the harshest environments but to make sure your anodized aluminum frame stays flashy and bright, a simple soft dry cloth wipe down after each use is preferred. Try to keep dirt free from the sliding leg extensions and moving scissor pieces.



### STORAGE & TRANSPORTATION

Care for when your product is not in use, can be just as important as to when it's in the field. When storing, tent canopies love space to breathe. Keep in a well ventilated and in a dry enclosure. Always store the dry product inside their provided bag or slip cover and if possible, stand upright on its feet. This will keep the dust and dirt from the canopy during lengthy slumbers.

In transport, make sure to keep the provided protective bag on the canopy and avoid sliding the tent across the ground/floor.

### OUR PROMISE

When you purchase from us, it might as well be a wedding ring. For better or for worse, in sickness and in health, we will deliver the highest level of quality and client service because we think you deserve that.